

PEER SUPPORT



D-H Peer Support

Assistance and support for any member of the health care team following an unanticipated patient event.

For assistance, please email peersupport@hitchcock.org or call (603) 653-1010.

The D-H Peer Support Program offers members of the health care team the opportunity to talk with a specially-trained colleague about stresses at work and the emotional impact of caring for others. Whether dealing with an unexpected patient loss, malpractice claim or any other stressful event related to caring for patients, the peer supporter will listen, share coping strategies, and help find additional resources if necessary. Participation in the program is voluntary and confidential.

**Individuals can be referred through:
Self-referral • Colleague • Risk Management**

**Following an unexpected patient event,
supervisors and program directors can:**

1. Connect with your team members.
2. Reaffirm confidence in your team.
3. Consider a brief break or calling in the flex team.
4. Keep your team informed of next steps.
5. Regularly check on members of your team.
6. Make a referral to Peer Support if needed.